



Bhimthadi Education Society's  
**Late K.G.Kataria College, Daund**  
Tal-Daund, Dist.-Pune -413801  
(Id No.PU/PN/SC/140/1999)



[www.kgkcd.in](http://www.kgkcd.in)

[kgkatariacollege@rediffmail.com](mailto:kgkatariacollege@rediffmail.com)

**6.2.1**

**Case study**

**Student's Grievance Cell**



## Student's Grievance Cell

The Student's Grievance Cell wants to encourage and uphold a supportive and impartial learning environment.

### Goals Of The Student Grievance Cell:

- To assist those students who have been denied access to college services to which they are entitled.
- Making college staff members courteous, responsible, and receptive to the needs of students.
- To make sure that the complaints of the students are resolved effectively and fairly

Empowers the student by initiating and following up the grievance process in accordance with college rules and regulations. The 'Student Grievance Cell' investigates and analyzes the nature and nature of complaints in a highly confidential manner. Procedural fairness is emphasized in terms of "the right to be heard and the right to be treated without prejudice".

There were no such major complaints during the year. Otherwise, the complaints received were forwarded to the Principal and Examination Department for immediate redressal. In all such cases, immediate action has been taken and the cases have been settled. In all cases the aggrieved student has been informed of the measures taken and an assurance of non-repetition.

### Functions

- It is available to solve the academic and administrative, exam problems of the students to redress their grievances.
- coordinating methods of redress for complaints between departments and students
- To guide the student to solve his problem.

### Students' Grievance Procedure

A mechanism for resolving disputes between students and colleges is the grievance procedure. It is a way for a student who feels discriminated against or has been treated unfairly in academic or administrative matters to get their grievances addressed. It is a tool to solve a dilemma. By starting and pursuing the grievance procedure in accordance with the college's rules and regulations, it allows one to express feelings. It entails an investigative process in which the "Student's Grievance Cell" gathers information and, in a strictly private manner, examines the nature and pattern of the complaints. Only those with a proper stake in the matter's resolution are given information. There has been a focus on procedural fairness.

Coordinator  
IQAC

Late. K.G. Kataria College Daund,  
Tal. Daund, Dist-Pune.



PRINCIPAL  
Bhimthadi Education Society's  
Late. K.G. Kataria College, Daund,  
Tal-Daund, Dist-Pune-413801.





The HOD of the relevant department should receive the students' grievances on the prescribed form. The properly completed form must be dropped off in the drop box outside the principal's office. The principal will receive the final report based on the grievance that has been filed and resolved, and the decision regarding the next step will be made and communicated to the students.

### Exam grievance

Sr. No.	Name of student	class	year	Type of grievance
1	Bhosale Shivaji Shankar	S.Y.B.A	2019-20	Change of phone number.
2	Bhoj Aboli Umesh	S.Y.B.A	2021-22	Not able to fill exam form
3	Khan Roshan	T.Y.B.A	2021-22	Change of phone number
4	Pawar Sushmita Eknath	F.Y.B.SC	2021-22	Change of photo on exam form.
5	Gaikwad Akshay Madhukar	F.Y.B.SC	2021-22	Hall ticket correction
6	Dalavi Dattatray Shahaji	F.Y.B.SC	2021-22	Online result correction
7	Ghodake Akka Dadaram	S.Y.B.A	2021-22	Subject add request
8	Walmiki Adesh Kishor	S.Y.B.A	2021-22	Delet subjects of T.Y.B.A
9	Dagade Kaustubh Rajendra	F.Y.B.SC	2021-22	Technical query about exam.
10	Kalapnur Akash Chandrashekhar	S.Y.B.SC	2021-22	Absent for internal exam due to sport competition
11	Jadhav Archana Santosh	S.Y.B.A.	2021-22	Absent for internal exam due to illness.
12	Sorte Lokesh Ravikant	F.Y.B.A	2021-22	Course drop request
13	Wabale Vaishanvi Rajendra	T.Y.B.SC	2021-22	Coming late to internal exam.
14	Yashvant Arpita Pandurang	F.Y.B.SC	2021-22	Marksheet correction
15	Shaikh Bhushra Abdus Samad	F.Y.B.SC	2021-22	Correction of result
16	Bansode Mahesh Mallikarjun	F.Y.B.A	2021-22	Correction of result
17	Nanaware Om Ajit	F.Y.B.A	2021-22	Subject add request
18	Vatre Vijay Bhausahab	T.Y.B.SC	2019-20	Not able to fill exam form due to copy case.
19	Pawar Pramod Narayan	T.Y.B.SC(C S)	2020-21	Seating arrangement of physically handicapped student
20	Khomane Vishal Rajendra	S.Y.B.SC	2021-22	Overlapping of papers on the same day
21	More Sakshi Nitin	F.Y.B.A	2021-22	Seeking writer for 80% blind student
22	Rokade Vaishanvi Sunil	T.Y.B.SC	2022-23	Correction of result
23	Sonawane Rohit Sunil	T.Y.B.SC	2021-22	Subject add request
24	Nimbalkar Pragati Dilip	T.Y.B.SC	2022-23	Correction of result
25	Kutal Rohit Sukhadev	S.Y.B.SC	2022-23	Query about revaluation / rechecking
26	Patil Gaurav Suresh	T.Y.B.SC	2022-23	Query about credit course
27	Sawant Pratham Sandip	S.Y.B.A	2022-23	Unable to see the result online
28	Parkale Ganesh Dnyaneswar	T.Y.B.A	2022-23	Unable to see the result online





Bhimthadi Education Society's  
Late. K.G. Kataria College, Daund



29	Tamboli Salman Raju	S.Y.B.A	2021-22	Correction of result
30	Girme Rohit Sharad	F.Y.B.SC	2022-23	Unable to fill exam form
31	Raut Bhagyashri Santosh	T.Y.B.SC	2022-23	Course drop request
32	Yevale Snehal Rajendra	T.Y.B.SC	2021-22	Update the result
33	Patole Rushikesh Rajendra	F.Y.B.COM	2022-23	Showing wrong subjects on exam form
34	Sapakal Satish Sanjay	T.Y.B.SC	2022-23	Correction of result
35	Gaikwad Priyanka Subhash	T.Y.B.SC	2022-23	Not received hall ticket
36	Chavan Chandrakant Desai	T.Y.B.SC	2022-23	Exam pattern changed
37	Gayke Anand balasaheb	S.Y.B.SC	2022-23	Not given internal exam.
38	Jadhav Akrosh Prakash	T.Y.B.A.	2022-23	Two papers of internal exam are remained
39	Kureshi Suhana Aslam	F.Y.B.A.	2022-23	About internal exam
40	Bavachkar sohel	F.Y.B.SC	2021-22	Absent for internal exam due to illness.
41	Shaikh Sagupta Abdul	F.Y.B.A	2021-22	Name correction
42	Tambe Rani Satish	S.Y.B.SC	2022-23	Correction of result
43	Patil Gaurav Suresh	T.Y.B.SC	2022-23	Extra credit
44	Devkar Pradip Anil	F.Y.B.A.	2022-23	Hall ticket correction
45	Shinde Omkar Sanjay	S.Y.B.COM	2022-23	Correction of result
46	Mahamuni Laxmi Raju	F.Y.B.COM	2022-23	Query of PRN
47	Vaidya Gayatri Nilesh	F.Y.B.COM	2021-22	Course drop request
48	Dhotre Sandip Dnyaneswar	T.Y.B.A	2022-23	Subject add request
49	Pawar Akash Bhujang	T.Y.B.A	2022-23	About extra credit

**Coordinator**  
**IQAC**  
Late. K.G.Kataria College Daund,  
Tal.Daund Dist-Pune



**PRINCIPAL**  
Bhimthadi Education Society's  
Late. K.G. Kataria College, Daund,  
Tal-Daund, Dist-Pune-413801.